

#### Task Flow 4: Cook Flow

**Goal:**

Cook accepts consumer's special request and prepares food. Once completed, consumer will be notified that the food is ready for collection.

**Assumption:**

1. App market refers to either *Google Play Store* for Android or *Apple App Store* for iOS
2. Cook has downloaded *Reunion* application from app market (refer to assumption 1), signed up, approved and login.

**Expectation:**

1. Notification must be sent in both mobile notification and SMS
2. Accepting order must be done efficiently
3. Order status must be reflected immediately

**Task Flow:**

Receive mobile notification and SMS for a new order from customer

1. Tap on the notification to launch app to learn more about
2. View the order details such as special request (minced pork in balls), with option - "Accept", "Chat" and "Decline"
3. Click "CONFIRM ORDER" to accept the order and inform the customer the time to pick up
4. Prepare food...
5. Customer is automatically reminded to pick up the food at the stipulated time.

**Storyboard:**

