

Task Flow 3

Goal:

Consumer orders & buys food, with special request.

Assumption:

1. App market refers to either *Google Play Store* for Android or *Apple App Store* for iOS
2. Consumer has downloaded *Reunion* application from app market (refer to assumption 1), signed up and login.

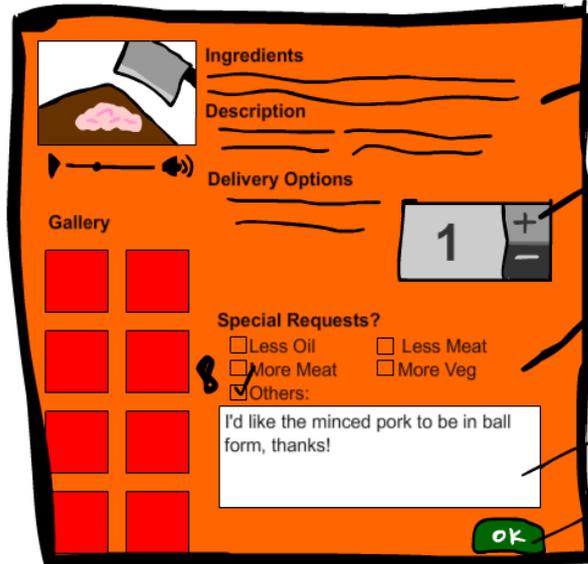
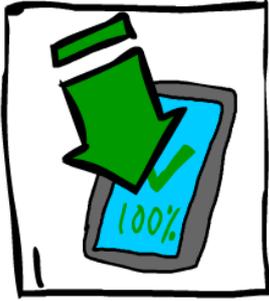
Expectation:

1. Include auto-saving to ensure no data lost when user returns to previous step
2. Reflect order status immediately
3. Include multiple payment options
4. Store e-payment details and automatically deduct after food is received

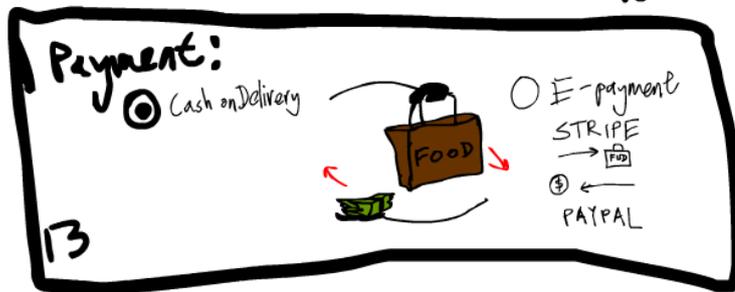
Task Flow:

1. Tap to open up application (brings user to the list of food available)
2. Browse the food options which the user is interested
3. Tap on "Minced Pork Porridge"
4. Look at the details (descriptions, ingredients, price, delivery options), images of the food, video of the food preparation (if any), add-on food (if any), etc
5. Tap on "+" to increase the number of serving to 1
6. Tap on "special request"
7. Check on the choice for special request, however the special request (minced pork in balls) is not found in the list.
8. Write the special request (minced pork in balls)
9. Send a message to the cook, make for special request
10. Tap "Buy"
11. Enters promotion code (if any)
12. Select a payment mode - Cash upon collection, or e-payment (on hold payment system - stripe or paypal, payment will be deducted once the food is received)
13. Tap "Send Order" to finish the order and payment

Storyboard:



Read 5
+1 serving 6
special req. 7
enter req. 9
send req. 10



14 SEND → Fin